



Return Policy

Sleep Revolution believes you will absolutely love your Box Spring, but if for some reason you want to return your Box Spring please call us directly before you decide to return your product to the retailer.

Our Customer Service organization can answer most concerns and can assist you with any questions you may have about your Box Spring. Please call us first at: 1-800-613-1225.

The item must be returned within 30 days of delivery for a full refund. The item must be returned in good condition, in original box, with all original proof of purchase, parts and accessories.

5-Year Limited Warranty Statement For Manufacturing Defects

Please read this Limited Warranty carefully. To maintain your Warranty, you will need to comply with the conditions stated here. This warranty is for manufacturing defects only and does not cover damages as a result of misuse.

1. Please be sure to complete your Product Registration Card (included with this packet) and send it to the address shown on the front of the card within 30 days of purchase. Please maintain this Warranty Statement in a safe place along with your dated sales receipt. If you need to return your Box Spring, please follow the specified return-policy instructions.

2. Your Assemble Box Spring comes with 5 year warranty against manufacturing defects that may compromise the sleep quality provided by the Box Spring. The warranty starts on the date of purchase. No warranty will be honored without an original sales receipt. The warranty and financial responsibility of the manufacturer only applies to the Box Spring itself and does not extend to mattresses that are used on the Box Spring

3. Manufacturing defects include circumstances where Box Spring has broken under normal use and no longer provides proper support for your mattress. Proper support is defined as a smooth, flat, rigid surface. In the event you encounter a manufacturing defect, please stop using this product immediately and call customer service.

4. This warranty applies only when the Box Spring has been properly used by consumers who purchased the Box Spring from authorized dealers as a new product. Proper use means using the foundation on a level surface with an equal distribution of weight. Proper use also means that Box Spring was not abused by the consumer, as defined by the manufacturer. This warranty does not constitute agreement to replace other parts.

5. If the Box Spring fails due to manufacturing defects, the manufacturer will repair or replace at its discretion and reserves the right to substitute comparable materials or models and does not guarantee that the replacement part will match the existing piece or foundation.

6. In the event Box Spring needs to be inspected by the manufacturer to determine a warranty claim, the transportation cost or removal cost is borne by the consumer.













