

Product Care & Maintenance



Timber and Timber Veneers

We want you to enjoy your Fantastic Furniture for as long as possible, with simple care and maintenance you will extend the life of your furniture.

For general maintenance use a clean, damp, non abrasive cloth with warm mild soapy water to remove stubborn stains. Always clean stains and spills immediately otherwise you risk damaging the finish. Avoid using scouring pads and abrasive cleaners as they will cause scratches.

Do not soak or allow spills to soak in. Wipe off any excess moisture with a dry cloth. Do not use silicone based products, and when using furniture polish, use sparingly and do not rub the surface to avoid damaging the original finish.

Use heat protecting mats for hot items. Tablecloths, placements and coaster are recommended to protect against moisture and general wear and tear.

Extreme temperatures can cause solid timber to expand and contract resulting in movement and may lead to splits and cracks.

Keep timber furniture away from direct sunlight and heat sources, as this may cause the finish to fade or change appearance.

Check all your furniture hardware (screws, nuts and bolts) to make sure they are not loose and tighten regularly to help keep the product looking its best for years to come.

These care instructions are a general guide – for any specific instructions check your product care label.

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Bonded Leather*, Vinyl and PVC Furniture

We want you to enjoy your Fantastic Furniture for as long as possible, with simple care and maintenance you will extend the life of your furniture.

For general maintenance regularly dust with a clean dry duster. When dust settles it can become abrasive and cause damage to the cover.

Unless otherwise instructed do not remove covers for cleaning. Blot food and drink spills immediately with a white, clean and dry cloth. Avoid rubbing and allowing these spills to dry, keep furniture in the shade away from direct heat and sunlight. If further cleaning is required use a clean cloth and mild, warm, soapy water using non coloured soap flakes. Use only care products recommended for bonded leather*, vinyl and PVC. Follow the manufacturer's instructions before cleaning, we also recommended using professional technicians.

All covers will fade over time; however protecting your furniture from direct sunlight will avoid rapid and excessive fading from our sun's harmful UV rays. Keep your product away from direct heat sources such as fireplaces and heaters. Avoid contact with chlorine, chlorine stains are permanent and will change the colour of the material. Be careful of wet swimmers and towels after a swim in the pool!

Check all your furniture hardware (screws, nuts and bolts) fastenings to make sure they are not loose and tighten regularly to help keep the product looking its best for years to come.

These care instructions are a general guide – for any specific instructions check your product care label.

*Bonded leather is predominantly made from synthetic materials with a fabric core backing of leather fibres.